

Joint Museums Committee Thursday, 6 October 2022, 11.30 am.

Agenda

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JOINT MUSEUMS COMMITTEE

AGENDA

Date: Thursday, 6th October, 2022

Time: 11.30 am

Venue: County Museum, Hartlebury

JOINT MUSEUMS COMMITTEE

Information for Members of the Public

Part I of the Agenda includes items for discussion in public. You have the right to inspect copies of Minutes and reports on this part of the Agenda as well as background documents used in the preparation of these reports. Details of the background papers appear at the foot of each report. Part II of the Agenda (if applicable) deals with items of 'Exempt Information' for which it is anticipated that the public may be excluded from the meeting and neither reports nor background papers are open to public inspection.

Please note that this is a public meeting and members of the public and press are permitted to report on the proceedings. "Reporting" includes filming, photographing, making an audio recording and providing commentary on proceedings. Any communicative method can be used to report on the proceedings, including the internet, to publish, post or share the proceedings. Accordingly, the attendance of members of the public at this meeting may be recorded and broadcast. By choosing to attend this public meeting you are deemed to have given your consent to being filmed or recorded and for any footage to be broadcast or published.

At the start of the meeting under the item 'Public Participation' up to fifteen minutes in total is allowed for members of the public to present a petition, ask a question or comment on any matter on the Agenda. Participants need to indicate that they wish to speak by 4.30 p.m. on the last working day before the meeting by writing, telephoning or E-Mailing the officer mentioned below.

If you have any queries about this Agenda or require any details of background papers, further documents or information please refer to the Officer Contact shown. Enquiries of a general nature can be addressed to Margaret Johnson, Democratic Services Administrator, Democratic and Civic Services, Guildhall, Worcester WR1 2EY Telephone: 01905 722085. E-Mail Address: committeeadministration@worcester.gov.uk.

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Members of the Committee:-					
Chairman: Councillor Marcus Hart Vice-Chairman: Councillor Mrs. Lucy Hodgson (C)					
Councillor Patricia Agar (LCo) Councillor Andy Roberts					
C= Conservative G = Green L = Labour LCo = Labour and Co-operative LD = Liberal Democrat					

AGENDA

Part 1

(ITEMS FOR DISCUSSION AND DECISION IN PUBLIC)

1. **Appointment of Substitutes**

To receive details of any Members appointed to attend the meeting instead of a Member of the Committee.

2. **Declarations of Interest**

To receive any declarations of interest.

3. **Public Participation**

Up to a total of fifteen minutes can be allowed, each speaker being allocated a maximum of five minutes, for members of the public to present a petition, ask a question or comment on any item on the Agenda or within the remit of the Committee.

4. Minutes

Page(s): 1 - 4 Of the meeting held on 7th June 2022 to be approved and signed.

5. Quarter 1 Performance Report 2022-23

Page(s): 5 - 8 Ward(s): All Wards Contact Officer: Philippa Tinsley, Museums Manager Tel: 01905 25371

The Museums Manager recommends that the performance information for the 1st quarter 2022-23 be noted.

6. Quarter 1 Finance Report 2022-23

Page(s): 9 - 12 Ward(s): All Wards Contact Officer: Mark Baldwin, Head of Finance Tel: 01905 722007 That the Joint Committee reviews the financial monitoring details including budget variances for the 1st quarter ended 30th June 2022.

7. Museums 2023-24 Fees and Charges

Page(s): 13 - 22 Ward(s): All Wards Contact Officer: Philippa Tinsley, Museums Manager Tel: 01905 25371

That the Joint Committee:

- 1. Approves the proposed package of changes to the Museums' fees and charges and recommends their inclusion in the wider Worcester City Council and Worcestershire County Council fee setting process; and
- 2. Approves the temporary alteration from 1/1/2023 of any fees to be included in annual calendar-year publicity.

8. **Collections Development Update**

Page(s): 23 - 26 Ward(s): All Wards Contact Officer: Deborah Fox, Senior Curator

That the Joint Committee:

- Note the progress and forward aims on work to develop the two authorities' museum collections;
- 2. Approve the de-restriction of the emergency Covid Project Reserves; and
- 3. Allocate £9000 from general reserves to support the return of long-term loans and the continuity of community-focussed collections work.

9. **Canaletto Exhibition at Worcester Museum and Art Gallery**

Page(s): 27 - 28 Ward(s): All Wards Contact Officer: Deborah Fox, Senior Curator

That the Joint Committee note the progress in development of the Canaletto exhibition and its associated community impact.

10. County Museum Development

Page(s): 29 - 30 Ward(s): All Wards

Contact Officer: Philippa Tinsley, Museums Manager Tel: 01905 25371

That the Joint Committee note the planning underway to manage the County Museum's upcoming lease ends.

11. Joint Museums Committee Work Plan

Page(s): 31 - 32 Ward(s): All Wards Contact Officer: Philippa Tinsley, Museums Manager Tel: 01905 25371

That the Joint Committee note its future work programme and consider whether there are any additional matters it would wish to be incorporated.

12. Any Other Business

Which in the opinion of the Chair is of sufficient urgency as to warrant consideration.

13. **Item Involving the Disclosure of Exempt Information**

The Joint Committee are invited to pass the following resolution:-

That under Section 100A(4) of the Local Government Act 1972, the press and public be excluded from the meeting for the following item of business on the grounds that they involve the likely disclosure of information as defined in Schedule 12A of the said Act.

PART II (ITEMS FROR DISCUSSION AND DECISION IN PRIVATE)

14. **County Museum Development**

Page(s): 33 - 34 Ward(s): All Wards Contact Officer: Philippa Tinsley, Museums Manager Tel: 01905 25371

To consider the County Museum property leases which are classed as exempt as they are commercially sensitive.

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Agenda Item 4

JOINT MUSEUMS COMMITTEE

7th June 2022

Present:Councillor Marcus Hart in the ChairCouncillors Agar, Mrs L. Hodgson (Vice-Chair) and RobertsOfficers:Hannah Perrott, Assistant Director
Communities
(Worcestershire County Council)
Philippa Tinsley, Museums Manager
Helen Large, Museums Audiences Manager
Mark Baldwin, Head of Finance

1 <u>Appointment of Substitutes</u>

None.

2 <u>Declarations of Interest</u>

None.

3 <u>Public Participation</u>

None.

4 <u>Minutes</u>

RESOLVED: That the minutes of the meetings held on 3rd March 2022 and 13th April 2022 be approved as a correct record and signed by the Chair.

5 <u>Election of Chair</u>

RESOLVED: That Councillor Hart be elected as Chair for the ensuing year.

6 Appointment of Vice-Chair

RESOLVED: That Councillor Mrs L. Hodgson be elected as Vice Chair for the ensuing year.

7 <u>Museums Worcestershire Annual Review and Performance in 2021-2022</u>

The Joint Committee considered the Museums Worcestershire Annual Review and Performance for 2021-22.

The proposed Annual Review for 2021-22, required by the Joint Museums Service Agreement, was attached as Appendix 1 to the report. This to be circulated to key partners and stakeholders, as we well as publishing on the museums services website, it will also be circulated to all City and County Councillors.

A summary of annual performance indicators also gave an account of progress in delivering the work programme against service priorities and targets throughout, this was attached as Appendix 2 to the report. The performance data is used by Museums Worcestershire's management team to shape the priorities of upcoming work.

The Museums Manager went through each of the appendices with the Joint Committee Members and drew their attention to paragraph 3.3 of the report which highlighted the key points of performance in 2021-22. Their attention was also drawn to an error on page 17 of Appendix 1, second bullet point which should have read May 2021 and not May 2022. Also page 27 of Appendix 2, accession number 2021.3 should read Josiah Stallard is and not was; accession number 2021.5, should read James Abbot McNeill Whistler 1834-1903 and not 1934-1903.

The Museums Manager responded to questions from Joint Committee Members. It was agreed that the annual review and performance for 2021-22 would be presented to the Place and Economic Development Committee and Communities Committee for information as previously.

RESOLVED: That the Joint Committee:

- 1. approves the Museums Worcestershire Annual Review for 2021-2022 ; and
- 2. note the information provided regarding performance in 2021-2022 compared to previous years.

8 Quarter 4 Finance Report 2021-2022

The Joint Committee received the financial monitoring details, including budget variances for the 4^{th} Quarter ending 31^{st} March 2022 and an explanation of main variances and reserves.

The Head of Finance presented the report and informed Joint Committee Members that a healthy surplus had been achieved for the year-end performance at Quarter 4 which is £34,312 for Worcester City hosting and £10,601 surplus for Hartlebury Operations. The reason for the surplus was highlighted in paragraphs 3.2 and 3.3 (Tables 1 and 2) of the report.

The Joint Committee's attention was drawn to Table 2 where it was highlighted that the variance figure for employees should read -24,494 and not -58,806.

In referring to the transformation savings the Head of Finance stated that the VAT status in the Commandery admissions had been reviewed and it has been concluded that no changes can be made as this may affect the City's VAT exemption threshold. However this was achieved in this financial year because the Government temporarily reduced the VAT rate on museum admissions.

RESOLVED: That the Joint Committee note the financial monitoring details, including budget variances for the 4th Quarter ended 31st March 2022.

9 <u>City Museums Development</u>

The Joint Committee received a report on the progress on planned developments at the City Museums.

Worcester City Council confirmed proposals for the allocation of its £19.6 million Townsfunding in September 2021. This included investment for the City's museums as highlighted in paragraph 2.2 of the report.

The Museums Manager in presenting the report stated that the detailed Town Investment Plan that includes these developments 'Heritage and Riverside' were approved for submission to the Department for Levelling Up, Homes and Communities at the Policy and Resources Committee on 22nd March 2022.

The Town Investment Plan sets out £185k towards the new Worcestershire Soldier gallery at The Commandery, to which the Mercian Regiment Museum (Worcestershire) Trust and the Worcestershire Yeomanry Museums Trust will additionally contribute £105k of matched funding. The City has a hosting agreement with each trust that ends in 2026 and discussions are underway to draft new agreements that set out the next phase of these relationships.

The Museums Manager also reported on the new collection for the Art Gallery and Museum. The fundraising charity Worcestershire Heritage, Art and Museums has been established and has received the first two instalments of Professor Olsen's donation, which in total, with Gift Aid, will give £400k restricted to further develop the art collection for display in a new gallery. This will be used to buy artworks that complement the City's collection by adding high profile names and rounding out the story this collection tells. Paragraph 3.10 of the report outlined in detail how this will take place.

The first purchase funded by the Shirley & Rolf Olsen Art Fund is hoped to be two paintings by Dame Laura Knight offered by a private vendor. The Charity will shortly launch its first fundraising campaign for these works matching Professor Olsen's support for their acquisition.

The Townsfund has also set aside \pounds 20k to prepare the infrastructure following the move of the Worcestershire Soldier display. The new collection Art Gallery has been planned as the first phase with phase with additional phases to improve facilities. The City Council mis currently investigating whether other Government funding could support these phases and development and business model options will be brought back to a future meeting.

The Joint Committee Members endorsed and supported the proposals.

RESOLVED: That the Joint Committee note the progress on planned developments at the City Museums.

10 Joint Museums Committee Work Programme

The Joint Committee considered its future work programme.

The Museums Manager presented the report and highlighted the main items for consideration at future meetings.

There were no additional items added to the work programme by Joint Committee Members.

RESOLVED: That the Joint Committee note the work programme.

11 Any Other Business

None.

Duration of the meeting: 10.00a.m. to 11.00a.m.

Chair at the meeting on 16th September 2022



Report to: Joint Museums Committee, 6th October 2022

Report of: Museums Manager

Subject: 2022-23 QUARTER 1 PERFORMANCE

1. <u>Recommendation</u>

1.1 The Museums Manager recommends that the performance information for the 1st quarter 2022-23 be noted.

2. <u>Background</u>

2.1 The appended summary of performance indicators gives an account of progress in delivering the work programme against targets in the period April-June 2022 in comparison to previous years. Additional narrative feedback for committee members to also understand the quality of performance.

3. <u>Information</u>

- 3.1 It is positive to see that the work to ensure recovery of visitor numbers to museums post-Covid has been successful. At all sites, visitor numbers and income have recovered to pre-pandemic levels, and are in line with our most successful years at the County Museum equivalent to its relaunch year, and at the Art Gallery & Museum close to its most successful previous exhibitions. Income targets, having needed restructuring last year are now being exceeded in almost all areas of activity, with room hire the slowest to recover. We are the front of this recovery, with the *Cultural Participation Monitor* findings still showing that older people are cautious about 'getting back to normal' with their cultural visits. We are perhaps benefiting from the finding that a third of people expect to attend cultural venues closer to home than pre-pandemic, and this aligns with our strategic aim to provide great art exhibitions and the positive wellbeing effect of social experiences on the doorstep for Worcestershire people.
- 3.2 Following the change in visitor behaviour to be motivated more by a special event or exhibition than by coming for a general visit, we are, where possible, extending special programmes to maximise their visitor impact. The success of this approach, working in partnership with Hartlebury Castle Preservation Trust, can be seen in the Hartlebury Castle's Easter 2022 detailed breakdown, showing visitors motivated by events across the long weekend:

Visitor Numbers	Good Friday	Easter Saturday	Easter Sunday	Easter Monday
2022 (15-18 Apr)	273	358	260	303
2019 (19-22 Apr)	118	50	57	368
2018 (30 Mar-2 Apr)	Closed	101	55	323

Note: Easter 2020 and 2021 were both during Covid lockdowns.

3.3 The service's annual work plan, approved by this committee at the March 2022 meeting, is all on track. Information regarding the actions in Q1 (relating to Art Gallery & Museum exhibitions) is below:

Skyscape

The Skyscape exhibition welcomed over 9600 visitors during February and March 2022 after being rescheduled twice due to COVID. The exhibition of loaned artwork and objects from the Ashmolean Museum included works by artists John Ruskin and Paul Nash and supported successful partnerships with a local photography group and the University of Worcester.

Hokusai's Great Wave: Reflections of Japan

The Weston Loan with Art Fund funded Hokusai's Great Wave: Reflections of Japan exhibition was visited by around 13500 people from April to June 2022, with June seeing the highest number of art gallery visits on record. The exhibition included loaned artwork and objects from Tate, Bristol Museum, Bewdley Museum and Museum of Royal Worcester including Hokusai's Great Wave. The exhibition supported a successful programme of events, an online exhibition, a very well received catalogue and a family trail.

3.4 Sadly, Professor Rolf Olsen, the Chairman of Trustees of the newly formed Worcestershire Heritage, Art and Museums charity, recently passed away after a short illness. Professor Olsen has been a strong advocate for the museums service, and an inspiration to develop the Art Gallery & Museum and enhance the cultural life of the city. Museums Worcestershire and the Worcestershire Heritage, Art and Museums charity will be continuing to work on Professor Olsen's ambitions, and we hope to involve his family in the planning.

Ward(s): Contact Officer:	All wards Philippa Tinsley, Tel: 01905 25371, Email: <u>Philippa.tinsley@worcester.gov.uk</u>
Supporting Documents:	Appendix: PIs Summary Q1 2022-23

Museums Worcestershire Performance Indicators

2022-23 Quarter 1, April-June performance comparisons

	measures	2022-23	2021-22	2020-21	2019-20 Q1	2018-19 Q1	2017-18 Q1
Number of visitors, Worcester City	Participation	13,379	9,738	0	14,456	12,921	13,262
Art Gallery & Museum							

Number of visitors, Commandery	Participation	3,937	1,947	0	3,017	3,927	4,091
Number of visitors, County	Participation	5,850	3,687	1,226	5,706	5,356	4,332

grounds only

	measures	2022-23	2021-22	2020-21	2019-20 Q1	2018-19 Q1	2017-18 Q1	
Website users sessions	Reach	42,713	34,693	22,922	27,215	78,864 views	54,917 views] _
						(approx. 26,000	(approx. 18,000	
						user sessions)	user sessions)	
Social media followers	Reach	21,605	18,673	New PI for				
				2021				-
Income performance for all sites	Viability	105%	43%	0%	89%	96%	Not previously	
against target (%)							measured	
		Income	Income	Income	Income	Income		
		£44,780	£19,032	£243	£44,611	£41,022		
Number of children and young	Engagement	2,211	1,964	0	799	736	Previously only	
people visiting as part of a formal							measured as	₽₽
education programme							income	ы С
Number of learners engaged in	Engagement	1,298	1,162	0	1096	1,008	Not previously	ppendix
informal education programmes,							measured	
adults and children								di C
Average improvement in	Impact	23%	13%	New PI for				"א ל
wellbeing experienced by museum				2021				
visitors and participants								່ີດ

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Museum at Hartlebury Castle

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Qualitative Performance Information

Worcester Art Gallery & Museum exhibition Hokusai's Great Wave: Reflections of Japan

Visitor Comments

"So proud that this astounding and well-curated exhibition mainly draws from our local collections. It should go on tour!"

"My eight year old wanted to see the Great Wave, she was not disappointed"

"I've decided... this is my favourite exhibition at the art gallery and museum that I've ever seen. So enjoyable"

"Fabulous, will return again and spread the word for friends to visit"

"Sumptuous. Can't believe Worcester has such treasures. Lovely curation"

"Absolutely stunning. Makes me proud of Worcester. Many of us need exhibitions like this – it nourishes the mind, heart and soul. Thank you"

"Eye opening, provocative"

Page

"Keep bringing good stuff like this to the city!"

Following a comment from a partially-sighted visitor to the last exhibition, the Art Gallery team piloted providing a recorded audio description for blind and partially-sited visitors to *Hokusai's Great Wave: Reflections of Japan*. We asked Sight Concern Worcester if they could encourage local residents with sight loss to test the offer, and received the following email from one of their volunteer group leaders:

I just wanted to pass on how superb I thought the audio description was that [gallery staff member] put together in such a short space of time... I tried out the tape on Tuesday 26/4/22 and thought it was excellent: succinct; informative and evocative information which encapsulated the image and they were just the right length.

For someone with sight loss it helps enormously to 'grasp' what otherwise is either impossible or very difficult to comprehend/see; and remarkably it enables you to 'see better'. Words really do prime the brain to see.

A group of us will be coming into the Gallery on Tuesday 17/5/22 and Thursday 19/5/22 and i m sure they will be really pleased to try it out and give you feedback.

The only thing I would mention is the need for numbering the descriptions (and therefore the Prints) because if you lose your way it's difficult to find where you were. Otherwise I think the ease of your device is a real plus.

We have so appreciated the return to the Gallery and enjoyed both Kurt Jackson 'Clay Country' and 'Skyscape' enormously. ...

I feel passionately that Museums are such a vital resource for blind and partially sighted people I hope she will develop some super connections with you and I would be pleased to help where I can.

An audio description will be an ongoing offer as part of future exhibitions.



Report to: Joint Museums Committee, 6th October 2022

Report of: Head of Finance

Subject: Q1 Finance Report 2022/23

1. <u>Recommendation</u>

1.1 That the Joint Committee reviews the financial monitoring details including budget variances for the 1st quarter ended 30th June 2022.

2. <u>Background</u>

- 2.1 This report provides information on the following at Q1:
 - Forecast Year end position as at Q1 30th June 2022
 - Explanation of main variances
 - Reserves

3. Information

3.1 **Q1 Revenue Budget Performance**

The forecast year-end position at Q1 is £36,992 surplus.

3.2 Table 1: 2022/23 Projected Year End Outturn as at 30th June 2022

Worcester City Hosting	2022/23 Budget	Year End 2022/23	Variance	Variance %
Museum and Art Gallery	230,685	221,819	-8,866	-4%
Commandery	108,770	114,982	6,212	6%
Joint Museums Collections Team	90,616	94,186	3,570	4%
Joint Museums Management Team	285,900	247,992	-37,908	-13%
Projects	-	-	-	-
Total (Surplus)	715,971	678,979	-36,992	-5%
Transfer to/from reserves	-	-	-	
Worcester City contribution	(497,578)	(497,578)	-	
Worcester County contribution	(218,393)	(218,393)	-	
Funding	(715,971)	(715,971)	-	

Worcester City Hosting	2022/23 Budget	Year End 2022/23	Variance	Variance %
Employees	788,565	751,566	-36,999	-5%
Premises	980	1,010	30	3%
Transport	2,132	2,132	-	-
Supplies & services	115,650	115,871	221	-
Third Party Payment	-	-	-	-
Fees & Charges	-82,600	-82,723	-123	-
Other Income	-62,576	-62,697	-121	-
Grants & Contributions	-762,151	-762,151	-	-
Total (Surplus)	-	-36,992	-36,992	

3.3 Table 2: Subjective Analysis 2022/2023

3.4 Table 3: 2022/23 Projected Outturn as at 30th June 2022

County Hosting	2022/23 Budget	Projected 2022/23	Variance	Variance %
Hartlebury Operations	238,421	227,871	-10,550	-4.42%

3.5 Table 4: Subjective Analysis 22/23

County Hosting	2022/23 Budget	Year End 2022/23	Variance	Variance %
Employees	260,490	247,475	-13,015	-5%
Premises	2,550	2,550	0	0
Transport	4,826	4,826	0	0
Supplies & services	36,061	38,526	2,465	6.84%
Income	-65,506	-65,506	0	0
Total (Surplus)	238,421	227,871	-10,550	-4.42%

Hartlebury Operations is hosted by the County Council.

3.6 **Explanation of major variances**

The main variance is in employee costs, reflecting delays in recruiting to a small number of posts and a maternity leave that is not fully backfilled. These delays were planned in, in order to give some flexibility in responding to the 22-23 pay award which is anticipated to be significantly higher than the inflation in contribution agreed in the service's budget set in November 2021. It is expected that this position will be better understood by the November meeting, with a separate report to the committee to propose any ongoing structural changes required.

3.7 Surplus/deficit split

Under the terms of the agreement, any variance to budget within 5%, will be transferred to the Joint Museum general reserve. The value of the reserve at the end of 2022/23 was **£142,423**.

There have been no transfers made from the general reserve in Q1.

3.8 **Restricted Reserves**

These funds are restricted to be used on specific projects and museum work: -

Project reserve **£122,316**

Project	Balance b/fwd 22/23
Commandery Arts project	16,773
Membership Scheme	2,432
Porcelain Commissions	23,796
What's on project	1,820
No One Left behind project	14,444
Culture Recovery	100
Volunteers at Home	453
Esme Fairbairn	29,011
Project	Balance b/fwd 22/23
Museums on the Move	6,562
Commandery Development	14,830
Culture Recovery 3	442
John Ellerman	5,214
Japanese Masters	6,439
Total	122,316

Ward(s):	All
Contact Officer:	Mark Baldwin – Tel 01905 722007
	Email – <u>mark.baldwin@worcester.gov.uk</u>
Background Papers:	None



Report to: Joint Museums Committee, 6th October 2022

Report of: Museums Manager

Subject: MUSEUMS 2023-24 FEES AND CHARGES

1. <u>Recommendation</u>

That the Joint Committee:

- **1.1** Approves the proposed package of changes to the Museums' fees and charges and recommends their inclusion in the wider Worcester City Council and Worcestershire County Council fee setting process; and
- **1.2** Approves the temporary alteration from 1/1/2023 of any fees to be included in annual calendar-year publicity.

2 <u>Background</u>

- 2.1 In 2010, as part of the Joint Museums Agreement, the two partner authorities agreed the following approach for setting of fees and charges for museums:
 - Inflationary rises in fees & charges be delegated to the Museums Manager as part of the annual service planning
 - Alterations, temporary charges and wider changes to fees as part of business planning should be agreed by the Joint Museums Committee
 - The introduction of any new fees or charges should be taken by the relevant authority to Cabinet (Worcestershire County Council) or the appropriate Committee (at Worcester City Council) on recommendation from the Joint Museums Committee
- 2.2 Museums Worcestershire brings proposed changes to the Joint Museums Committee at this time each year for discussion, following which they can be included in both partner authority approval processes in November.

3 Information

- 3.1 The charges proposed this year are predominantly an inflationary increase. Inflation is currently challenging to forecast last year 3% was used, an average between the retail price index and the consumer prices index at time of report writing. Using the same RPI/CPI average as last year would now result in an 11.2% inflationary increase. The Bank of England has recently forecast an inflationary rise to 13.3% at the end of this year followed by a later fall. The actual cost of maintaining the joint service has increased by 9.37% in 2022-23.
- 3.2 However, we are conscious that our visitors will also be feeling the impact of rising prices and we are therefore proposing working mainly to a 5% increase, prioritising minimising increases to fees mainly used by residents and families.

- 3.3 As in previous years, following advice from our commissioned retail consultant, we have rounded proposed new admission charges to the nearest psychological price point, a strategy common amongst successful visitor attractions. This means that most change proposals are not a precise 5% increase and we have instead rounded up or down depending upon the target of the charge.
- 3.4 In 2019, the Joint Committee approved a proposal to align archaeology deposit fees with the national average, but over a period so that archaeology units could incorporate this change within their planning. These fees therefore continue to rise above inflation, on schedule to align with national averages in 4 years' time.
- 3.5 Under the terms of their agreement with Worcestershire County Council, Hartlebury Castle Preservation Trust should propose any changes to the shared admissions charges before November each year. The approval of shared admissions charges is currently delegated to the Assistant Director (Communities) in consultation with the Chair and Vice Chair of this committee, in order to support HCPT's need to make faster and more reactive decisions to grow their business plan.
- 3.6 We have included the proposal for a new fee at The Commandery, following the change in the law to allow weddings outdoors. This is highlighted in blue in the appendix and will be recommended for adoption as part of the wider City Council fee setting process.
- 3.7 While fees & charges are considered by the two authorities on a financial year basis, the majority of publicity for museums is produced annually for a calendar year. It is proposed that 2023 publicity should include any increased prices, rather than delaying changes.

4 **Preferred Option**

4.1 The attached appendix sets out the proposed fees for 2023-24. Fees charges in 22-23 and 21-22 are included as a reference point.

5 <u>Alternative Options Considered</u>

5.1 Benchmarking for both room hire and education visits has been undertaken this year, comparing our current fees against similar activities within the region and this has resulted in a reduced charge for serviced room hire. Regular benchmarking ensures that Museums Worcestershire fees are comparative to other similar attractions, neither pricing our activities beyond the market nor undermining other services.

6 <u>Implications</u>

6.1 <u>Financial and Budgetary Implications</u>

Income from fees and charges makes up about one fifth of Museums Worcestershire's planned annual budget. The level at which these are set impacts upon the ability to meet the annual work plan for the service. If the income rises less than the corresponding costs, that reduction in income needs either to be found in savings or in an increased contribution from each partner authority (or both).

6.2 <u>Legal and Governance Implications</u> There are no legal and governance implications to this report. 6.3 <u>Risk Implications</u>

There is an inherent risk in meeting fee targets when working in a commercial environment. This is managed by careful monitoring of performance and, if necessary, associated expenditure.

- 6.4 <u>Corporate/Policy Implications</u> There are no corporate policy implications to this report.
- 6.5 <u>Equality Implications</u>

The changes proposed in this report have been reviewed for equality implications and it has been concluded these are minimal as most public charge increases are in line with inflation.

- 6.6 <u>Human Resources Implications</u> There are no human resources implications to this report.
- 6.7 <u>Health and Safety Implications</u> There are no H&S implications to this report.
- 6.8 <u>Social, Environmental and Economic Implications</u> There changes proposed in this report have been reviewed for social, environmental or economic implications and it has been concluded there is no significant impact.

Ward(s): Contact Officer:	All wards Philippa Tinsley, Tel 01905 25371, email <u>Philippa.tinsley@worcester.gov.uk</u>
Supporting Documents:	Appendix 1: Proposed Museums Fees & Charges 2023-24

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Museums Worcestershire Fees and Charges				
	21-22	22-23	proposed 23-24	
Servicewide	£	£	£	
		_	_	
Archaeology Deposit Fees				Rising as planned from 2019 to reach national average.
Standard Box Ex VAT	55	65	73.50	for deposits following briefs issued before April 2020.
Incl VAT	66	78	90	
			60	for deposits following briefs issued before April 2020
Half Box / Paper Archive Ex VAT	50	60	68	digital material managed by the Archaeology Data Service, their fees apply
Incl VAT	60	72	81.60	separately
Special Collections per box Ex VAT	60	70	80	for deposits following briefs issued before April 2020
Incl VAT	72	84	96	additional packing/admin charged at cost
Deposit per box, briefs issued after 1/4/2020, Ex VAT	76	78	83	
Incl VAT	91.20	96.60	98.40	Inflationary increase applied
Image Penroduction				
Image Reproduction Image sourcing fee	11	11	11.50	Inflationary increase applied
Reproduction Licence Fee	11	11	11.50	
	f	free	free	
Exhibition catalogues, publicity, academic journal below 1000	free	free	free	supports research into the museum collections
Website	Free	Free	free	maximum resolution of 450x450 pixels
TV/DVD/Film	By Negotiation	By Negotiation	By Negotiation	luflation and in an and in due on a social words
Book, newspaper or magazine, commercial	125	130	140	Inflationary increase applied, commercial work
Photography (new image request)	115	120	130	Inflationary increase applied, commercial work
Unauthorised reproduction	600	620	670	Inflationary increase applied, commercial work
Gemmission on sales				
Commission on art and craft sales	35% plus VAT	35% plus VAT	35% plus VAT	
23				
Membership, both city venues				
annual, individual	40	40	43	
	40	-10		unchanged over pandemic to encourage donations
			90	inflationary increase (rounded) applies
annual, family	85	85		includes free entry
	65	65		
Formal and informal learning sessions, onsite during open hours				
Stored collection tours	8.25	8.50	8.75	lower increase applied to support increasing access
Talks - staff led in museum premises	60	65	70	Inflationary increase (rounded) applied
Bespoke education session focused on specific needs, per student	5	5.25	5.50	Inflationary increase applied
				level depending on format
Drop-in sessions, including talks and activities	2 to 10	2 to 12	2 to 20	bottom range unchanged to maintain the low price family activities
Booked demonstrations or workshops	10 to 30	12 to 35	12 to 150	upper range raised to enable development of luxury packages
				level depending on format
Self-guided trails		1 to 6	1 to 7	bottom range unchanged to maintain low price family activities
Offsite learning				benchmarked against other similar organisations
	120 plus travel	125	130	
Outreach sessions in formal education settings - half day	expenses			lower inflationary increase applied to support parents
	210 plus travel	220	230	
full day	expenses			Inflationary increase applied
	120 plus travel	125	135	
Talks - in external settings	expenses			Inflationary increase applied, slightly higher to subsidise schools outreach

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Agenda Item 7 Appendix 1

Loans boxes	10 to 20	15 to 30	15 to 50	per loan period (for schools normally a half-term), level based on si range extended at top end to enable development of more bespoke for specific group, bottom of range unchanged to support schools
Commercial museum-run events				
	By arrangement,		By arrangement,	
Bespoke Special Events	charge dependent on	unchanged	charge dependent on	
including evening talks, tours, events and associated bespoke refreshments	cost		cost	

size	
ke boxes	
5	



Worcester City Art Gallery & Museum				
	21-22	22-23	proposed 23-24	
	£	£	£	
Room Hire				
Gallery & Museum, per evening	700	725	765	Inflationary increase (rounded) applied
Cafe and Balcony	by negotiation with café licensee	unchanged	unchanged	
				Inflationary increase (rounded) applied
Activity space, up to 20 people, during open hours	15 per hour	16 per hour	17	Aligned with Orchard Rooms at County Museum
Group Visits				
Evening minimum charge	225	225	240	Aligned with County Museum at Hartlebury. Inflationary increase (rounded) applied
Education group, per class	100	105	110	Inflationary increase applied
self-guided special one hour access for education groups		30	32	adjacent to normal opening hours. Inflationary increase applied
Special Exhibitions	new charge	4 to 8	4 to 10	to be reviewed after Canaletto Worcester resident discounts also apply to Worcester City staff
Membership, MAG only	+ +		+	
annual, individual	20	20	21	unchanged over pandemic to encourage donations
annual, family	40	40	42	inflationary increase applied (rounded)



Commandery				
	21-22	22-23	proposed 23-24	
	£	£	£	
Admission Charges				
Adults	7.50	7.95	8.50	
Children 5-16	3.50	3.65	3.85	Inflationary increase (rounded up) applied.
Children under 5	free	unchanged	unchanged	Applies to non-Worcester residents
Family Ticket (Up to 2 adults & 3 children)	20	21	22	
Worcester Residents - Individual	5.50	7	7.25	Inflationary increase applied (rounded down)
Worcester Residents - Family Pass	13	19	19.50	applies to Worcester City staff as well as Worcester City residents
Season ticket, individual adult or child	First entry fee + Res pass	unchanged	unchanged	
Season ticket family	35	36	37	Inflationary increase applied (rounded down)
Joint ticket initiatives, per adult	11 to 25	11 to 30	11 to 35	split with partner(s)
temporary promotion initiatives, discount to admission		10%	unchanged	
Group, minimum 10 people, discount to admission	10%	unchanged	unchanged	
School visit - 2 taught sessions and additional self-led	6	6.25	6.50	Inflationary increase applied (rounded down)
Membership, Commandery only				
annual, individual	25	25	28	
		23		Includes free entry regardless of resident status Not changed during pandemic to encourage donations
annual, family	50	50	60	Now realigned to MAG membership plus residents pass
Wedding/Occasion Packages				Inflationary increase (rounded) applied to all wedding hires booked
Great Hall, Queen Anne Room and Walled Garden				
afternoon and evening	2225	2300	2,430	morning set up while museum open, exclusive access from 3pm
evening only	1265	1300	1,375	access from 5pm
Reditional hire per hour	255	265	280	
Great Hall, special ceremony only		350	370	set up from 4.30pm, exclusive access between 5 and 6pm, Tuesday
Oak Apple Suite and Herb Garden				
Day (3 hour hire period)	580	600	640	
Evening (3 hour hire period)	785	800	850	
Garden only wedding	,			
Evening (3 hour hire period)		new charge	1,220	Great Hall back up during ceremony
Other hires, per space				Benchmarked against other local venues - significant change in m
Serviced meeting hire	30 per person	30 per person	15 per person	minimum of 10 on per person hires
			65 L 16 L	reduction of 20% for local authority or project partner
	60 half day	60 half day	65 half day	Work on packages scheduled for 2023. City requirement for hirers
Unserviced hire during open hours, up to 20 people	100 full day	100 full day	110 full day	insurance needs resolving as it makes hiring unviable for communi
Deve a surged wighter Owner 2	666	666	666	
Paranormal nights, 8pm-2am	additional hour 180	additional hour 180	additional hour 180	vaning oberge dependent on size of status and day
Escape Room		15 to 28	16 to 30	varying charge dependent on size of group and day
Additional Charges				
	By arrangement, charge			
Refreshments provided internally	dependent on cost	unchanged	unchanged	
	as per caterer's menu	0		
Refreshments provided by external caterer	plus 10% handling charge		unchanged	
nenesiments provided by external taterer			unchanged	

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County Museum at Hartlebury				
· · ·	21-22	22-23	proposed 23-24	
	£	£	f	
Admission Charges to full site				
Adult	10	12	awaiting HCPT's	
Child (5-16)	5.75	6.5	proposal	
Concession	8.75	10	delegated to Assist Dir	
Family	28	32	with Chair/Vice Chair	
Family Annual Pass	47	55		
Individual Annual Pass	24	26		
Admission Charge to Museum when rest of site closed				
Adult	5.5	5.95	6.25	inflationary increase applied
Child (5-16)	3.25	3.35	3.50	Inflationary increase applied (rounded down)
Concession	5	5	5.50	inflationary increase applied
Family	16	16	17.50	inflationary increase applied
Museum-only annual pass temporary	35	nausad	noused	
Museum-only annual pass temporary individual	14	paused	paused	
Group Visits				
Min 10 people, discount to admission	10% (rounded)	unchanged	unchanged	
Private Party Adult Evening (min 25 persons) museum only	10	10.5	12	inflationary increase applied (rounded up)
Private Party Concession or Child Evening (min 25 persons) museum only	9	9.25	10	inflationary increase applied (rounded up)
🙀 om Hire - 9-5 Mon-Fri, 10-5 weekends				
Overhard Room (Up to 20 people) per hour	15	16	17	aligned to activity space at MAG
Tickenhill Room (up to 40 people) subject to availability				
half day	60	63	65	aligned to Commandery rooms
Full Day	100	105	110	inflationary increase applied
Others				
Guided Tour/Talk	60	65	70	inflationary increase applied
Hire of Stall at Craft Fairs	20	21	22	inflationary increase applied
Education				
Admission per child	3.5	3.65	3.85	inflationary increase applied
Extra adults	5	5.25	5.95	inflationary increase applied
Roleplay Sessions (c.30 children) - Half Day	70	75	80	inflationary increase applied
Roleplay Sessions (c.30 children) - Full Day	130	135	140	inflationary increase applied

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Report to: Joint Museums Committee, 6th October 2022

Report of: Senior Curator

Subject: COLLECTIONS DEVELOPMENT UPDATE

1. <u>Recommendation</u>

That the Joint Committee:

- **1.1** Note the progress and forward aims on work to develop the two authorities' museum collections;
- **1.2** Approve the de-restriction of the emergency Covid Project Reserves; and
- **1.3** Allocate £9000 from general reserves to support the return of long-term loans and the continuity of community-focussed collections work.

2. <u>Background</u>

COMMUNITY COLLECTIONS

- 2.1 Community-focussed collections work has largely been concentrated in externally funded research and outreach projects over recent years. These include:
 - The Esmee Fairbairn Foundation-funded *Glove Affair* project has utilised the City's glove collection to work with groups and volunteers focussed on loneliness and isolation, with looked after children, and with Afghan and, more recently, Ukrainian refugees. A Glove Workshop, built at the collections store as a legacy of the project, will offer a focus for community groups to engage with glove making beyond the project.
 - The John Ellerman Foundation-funded *Vardo* project seeks to engage and consult with the Gypsy Roma & Traveller communities to develop the contextual archive supporting County's collection.
 - Central Government Cultural Recovery funding has funded research into the City's world cultures collection, engagement with the Worcester Mela, and research and display of collections that resonate with the LGBT community.
 - The Art Fund funded *Canaletto: A Venetian's View* and *Hokusai's Great Wave: Reflections of Japan* exhibition projects have encouraged the development of relationships with, and resources for, blind and partially sighted people and neurodiverse groups within our communities.

LONG-TERM LOANS

2.2 Historically, UK museums accepted some objects on long-term or permanent loan as well as fully acquiring objects for the collections. This has effectively meant that previously our museum services have invested time and resources into storing and caring for objects that were not owned by the local authorities.

This practice came to an end at the end of the twentieth century and Museums Worcestershire have already returned a number of loans that were not on display.

2.3 A review in 2020, funded by Arts Council Cultural Recovery funding, highlighted further objects including large objects in the transport and social history collections that could be returned to their owners or their descendants.

3. <u>Information</u>

COMMUNITY COLLECTIONS

- 3.1 A planned application to Arts Council England will fund an eighteen-month long project to build on the expertise, methodology and relationships developed in the outreach projects noted above, translating outreach work into improved museum displays. It will backfund a member of the collections team to dedicate time to this project.
- 3.2 The project aims to work with community groups to establish diverse community stories and identify objects that are missing from collections, research, interpretation and displays. Stories and objects developed with community groups would be included into new displays. Methodologies will also be developed to help plan towards future display and exhibitions.
- 3.3 The project further plans to identify, through consultation, how collection development policies can be more representative of the city and county's diverse communities. The city and county policies will be reviewed to ensure gaps in the collection are identified and planned for, aiming for representation of the wider community in future collecting.

LONG-TERM LOANS

- 3.4 Returning long-term loans before the lease end at the Museum's Collections Store in 2025 will help prioritise and create space for the long-term planning for the care of permanent collections, provide better public access and community and volunteering work.
- 3.5 The return of long-term loans can be challenging due to the difficult nature of tracing descendants of original lenders. The size of some of the objects means that return transport and available space with lenders' families can be difficult. The descendants of lenders often need to find new owners for objects they do not wish to store themselves. To make progress with lenders, this work needs dedicated capacity.

COVID EMERGENCY FUNDS PROJECT RESERVE

- 3.6 Museums Worcestershire was successful in receiving specific Covid emergency funding from Historic England, Arts Council England and the Department of Culture Media & Sport's Covid Emergency Response Funds. These projects funded the support of Worcestershire's artists and heritage organisations and helped Museums Worcestershire to pilot new developments during lockdown periods.
- 3.7 These projects utilised the specialisms and dedicated time of Museums Worcestershire staff. The funders agreed that their funding towards core salary time and overheads could be moved to museum reserves at their project year ends.

These projects are now complete with all funding confirmed, but still holding reserves of £14444 (No One Left Behind), £100 (Culture Recovery 1) and £442 (Culture Recovery 3). These reserves are no longer required to be ring-fenced to these projects and the funders do not require any additional reporting on their use.

4. <u>Preferred Option</u>

- 4.1 It is proposed that the reserve funds noted above, totalling £14,986 be de-restricted from project reserves to general museum reserves.
- 4.2 It is proposed that £9000 be allocated from general reserves to:
 - fund a fixed-term post 1 day per week for 12 months to work on returning long-term loans, and
 - provide a budget for return transport for larger loans.

5. <u>Alternative Options Considered</u>

5.1 Continue to store and care for long-term loans and move with permanent collections to new stores after lease end if necessary.

6. <u>Implications</u>

- 6.1 <u>Financial and Budgetary Implications</u> While this work will help the collections develop, improve and become more efficient, these post cannot be funded from main budgets. The proposals outlined enable progress without a loss of service.
- 6.2 <u>Legal and Governance Implications</u> Museums Worcestershire will work with sector-standard documentation, The Collections Trust and both authority's legal teams, where required, to ensure loans are returned correctly
- 6.3 <u>Risk Implications</u> There is a risk that improvements will stall if this work cannot progress.
- 6.4 <u>Corporate/Policy Implications</u> The collections policies of the two authorities will be updated through this work and brought to this committee for review next year.
- 6.5 <u>Equality Implications</u> Equality impact assessments will be undertaken on specific projects or loans returns if needed.
- 6.6 <u>Human Resources Implications</u> Recruitment to a fixed-term contract will be undertaken with advice from Worcester City Council Human Resources
- 6.7 <u>Health and Safety Implications</u> Appropriate risk assessments will be completed, with advice from both authority's advisers as required

6.8 <u>Social, Environmental and Economic Implications</u> The development of collections and the collections store will improve access, representation and opportunity for public engagement, adding to social impact

Ward(s):All WardsContact Officer:Deborah Fox, Tel 01905 25371Email deborah.fox@worcester.gov.ukBackground Papers:None



Report to: Joint Museums Committee, 6th October 2022

Report of: Senior Curator

Subject: CANALETTO EXHIBITION AT WORCESTER ART GALLERY & MUSEUM

1. <u>Recommendation</u>

1.1 That the Joint Committee note the progress in development of the Canaletto exhibition and its associated community impact.

2. <u>Background</u>

- 2.1 Museums Worcestershire seeks to bring high quality art to people's doorsteps and, in 2022, has negotiated a unique opportunity to borrow a hugely significant collection of Canaletto paintings for display at the Art Gallery & Museum, along with works from Worcester's own collection in an exhibition exploring Canaletto's artistic practice and influence.
- 2.2 Museums Worcestershire plans to curate an exhibition from 1st October 2022 to 7th January 2023 and accompanying programme celebrating the work of Canaletto, his Midlands tour and his influence on English artists through works in Worcester City's Fine Art Collection by borrowing
 - 20 Canaletto paintings from Woburn Abbey
 - 2 Canaletto, 1 Leader and 1 Marlow painting from Birmingham Museum and Art Gallery
 - 1 Marlow painting and 1 Farrington sketch from Tate
 - 1 Canaletto painting from Compton Verney
- 2.3 The service understands the opportunities that this project can bring to the city and aims to showcase the work of Canaletto and harness the opportunity to engage with his works through our formal and informal learning programme supporting Museums Worcestershire's objective to support those who most struggle to see and engage with such works in national and private collections.

3. <u>Information</u>

3.1 This exhibition and associated programme represent the most ambitious and expensive ever developed at Worcester City Art Gallery and Museum and the service has been successful in bids for external funding from Art Fund, Elmley Foundation and Arts Worcestershire of £20500 in addition to specific additional support from Worcester City Council.

- 3.2 Earned income via ticket, event and catalogue sales are a key element of the business plan for this ambitious pilot but free and reduced-price access to the exhibition and programme has been carefully targeted to ensure local communities are well supported and welcomed.
 - Tickets for children under 16 are free of charge
 - Worcester City residents can visit at a 50% reduced price
 - Free learning sessions are available for schools, colleges and home educator groups.
 - Barriers to access are more than the costs of admission, so we will be working with community groups such as Sight Concern and Worcestershire's local community of Ukrainian refugees to offer targeted free-admission vouchers. This approach will also be used to reach sixth formers studying art.
 - Bursaries have been funded by the Elmley Foundation for university level students at the University of Worcester and Hereford College of Art, who are specialising in the arts, to participate in a specialist-supported field trip to Venice to visit the Biennale and plan work in response to the City's Canaletto exhibition. Selection will be through competitive application designed to target those who would benefit the most and be least likely to access the opportunity without financial assistance.
 - The service is working with groups who benefit from further support to access the exhibition in developing free audio tours, sensory bags and quiet sessions.
- 3.3 Learning from the pilot exhibition and its associated programme will inform planning for the future development of Worcester City Art Gallery and Museum. A summary of the outcomes and evaluation will be presented to Joint Museum Committee at a future meeting date.

Ward(s):All wardsContact Officer:Deborah Fox, Tel 0190525371Email deborah.fox@worcester.gov.ukBackground Papers:None



Report to: Joint Museums Committee, 6th October 2022

Report of: Museums Manager

Subject: COUNTY MUSEUM DEVELOPMENT

1. <u>Recommendation</u>

1.1 That the Joint Committee note the planning underway to manage the County Museum's upcoming lease ends.

2. <u>Background</u>

- 2.1 Worcestershire County Council holds two leases for the area making up the County Museum at Hartlebury Castle.
- 2.2 Worcestershire County Council is also a tenant at its Collections Store at Hartlebury Trading Estate.

3. <u>Information</u>

- 3.1 All these leases will come to an end over the next few years. It is important for our partners and visitors that the pathway for development is firmly decided upon with enough time to enable a smooth transition at lease end.
- 3.2 The museums and County Council property team have started work to investigate the lease-end options for the two sites, with the aim of discussing those with partners and presenting an options appraisal to this committee next year, to then be recommended for a decision to the County Council Cabinet.
- 3.3 The attached exempt appendix summarises the lease positions and the property investigation work, which are classed as exempt as they are commercially sensitive.

Ward(s):	All wards
Contact Officer:	Philippa Tinsley, Tel: 01905 23371, email:
	philippa.tinsley@worcester.gov.uk
Supporting Papers:	Appendix (Exempt) County Museum Property Leases

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Report to: Joint Museums Committee, 6th October 2022

Report of: Museums Manager

Subject: JOINT MUSEUMS COMMITTEE WORK PROGRAMME

1. <u>Recommendation</u>

1.1 That the Joint Committee note its future work programme and consider whether there are any additional matters it would wish to be incorporated.

2. <u>Background</u>

- 2.1 In order to allow the Joint Committee to manage its future work programme, a list of anticipated items for 2022-3, as set out in the rolling agenda managed by Worcester City Council Democratic Services team, has been included in section 3 below.
- 2.2 The Museums Worcestershire Strategic Plan 2019-2024 was adopted in June 2019, and reviewed at the Committee's workshop in January 2022. Those discussions gave direction towards the work plan priorities for 2022-23, 2023-24 and onwards.
- 2.3 The programme of reporting and decisions required to fulfil the Strategic Plan is included in this work programme.
- 2.4 Members of the committee should consider if they would like to add any additional items to the work programme over the upcoming year.

3. <u>Information</u>

- 3.1 17 November 2022, at the Art Gallery & Museum. A pre-meeting can be arranged for any member who would like an introduction to the site and its planned development. The meeting to cover:
 - 1) 2022-23 Quarter 2 Performance
 - 2) Finance 2nd Quarter Monitoring Report
 - 3) Budget 2023/24
 - 4) Art Gallery & Museum Development Review
 - 5) Tickenhill Trust Annual Report
 - 6) Joint Museums Committee Work Programme

- 3.2 2 March 2023, at Worcester Guildhall. The meeting to cover:
 - 1) 2022-23 Quarter 3 Performance
 - 2) Finance 3rd Quarter Monitoring Report
 - 3) 2023-24 Service Plan
 - 4) Fundraising Charity's Annual Priorities and Service Funding Planning
 - 5) Wellbeing Programmes Future Model
 - 6) Joint Museums Committee Work Programme
- 3.3 8 June 2023, at The Commandery. The meeting to cover:
 - 1) Election of Chair and Appointment of Vice Chair
 - 2) 22-23 Annual Review and Performance
 - 3) Finance 4th Quarter Monitoring Report
 - 4) Accreditation
 - 5) County Museum and Collections Centre Development Review
 - 6) Joint Museums Committee Work Programme

Ward(s):All wardsContact Officer:Philippa Tinsley, Tel: 01905 23371, email:
philippa.tinsley@worcester.gov.ukBackground Papers:none

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

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